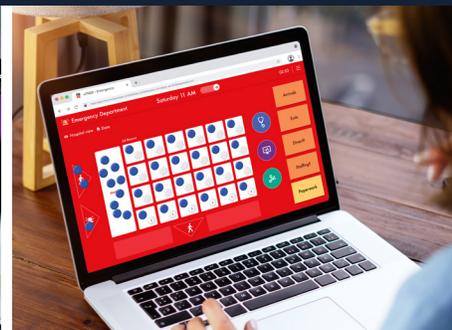
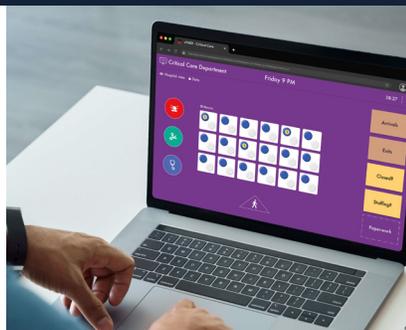




Originally tabletop format



Now also multiplayer online (vFNER - Virtual Friday Night at the ER<sup>®</sup>)

## A Simulation Game for All Levels and Any Industry

Friday Night at the ER<sup>®</sup> challenges teams of four to manage a busy hospital during a simulated 24-hour period that takes just one actual hour. Our standard debrief is two hours.

### Use it for:

- ✓ Team development
- ✓ Leadership development
- ✓ Quality improvement
- ✓ Strategic alignment
- ✓ Organizational change
- ✓ Groups of 4 to 200+

### To teach:

- ✓ Applied Systems Thinking
- ✓ Cross-functional collaboration
- ✓ Critical thinking & decision making
- ✓ Innovation & creative problem solving
- ✓ Effective communication
- ✓ Distributed leadership

### Learn more online →

Explore research articles,  
user stories, testimonials,  
and more at [fridaynightattheer.com](http://fridaynightattheer.com)



### How it works:



#### Four per Team

The team goals are clear: to deliver high quality service at a low cost within the allocated time. But just like in any organization, the scenario is complex. How to succeed isn't obvious, at first.



#### The Scenario is a Metaphor

They face spikes in demand, limited resources, time pressure, unexpected events, unclear decision choices and performance accountability. The pressures and dynamics cause people to work in silos, focusing on their own part.



#### Simulation Learning

Participants "learn by doing" as they manage their own departments in the context of organizational goals. Naturally, they broaden their perspectives and learn what it takes to be successful within a complex, interdependent system.