



## Pre-conference Workshop: Experience the team-learning game

May 29, 8:30-11:30 am  
QSEN International Forum, Cleveland Hilton Downtown  
\$75 per person  
Open to the public

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*"One of the most exquisite and practical learning tools I have ever encountered."*

- Lynne B, St. Mary's College of California



### Speaker / Facilitator:

Jill S Sanko, PhD, MS, ARNP, CHSE-A, FSSH  
University of Miami School of Nursing and Health Sciences

### Description:

Friday Night at the ER<sup>®</sup> is a tabletop learning game used by educators in academic and practice settings. The 1-hour simulation is played in teams of four and followed by a 2-hour debrief led by a facilitator. An engaging and memorable learning experience, participants become students of their own behaviors and learn practical strategies for putting key principles of systems thinking into practice, improving quality while managing cost. Popular applications include interprofessional education, leadership development, transition to practice and quality improvement.

### You will learn to:

- Improve systems thinking skills and develop an understanding of the ways in which systems thinking can improve quality, safety and organizational culture.
- Be able to verbalize ways in which **Friday Night at the ER** and other systems thinking activities can be used to improve systems thinking, teamwork and communication.
- Be able to generate ideas related to how **Friday Night at the ER** or systems thinking activities might fit into health professions curricula.

### Current research:

#### Journal of Nursing Education

*Enhancing Systems Thinking for Undergraduate Nursing Students Using Friday Night at the ER*

#### Journal of Continuing Education in Nursing

*Using a Role-Play Simulation Game to Promote Systems Thinking*



*"The game teaches skills that are core competencies of health professionals that have real-world impact on patient care and sustainability in healthcare."*

- Stephanie H, Purdue University



*"The program provided a wonderful opportunity for our managers and directors to gain insights into the direct impact that teamwork, communication, and 'thinking outside the box' have on their success as leaders. And they had fun!"*

- Lisa B, GE Healthcare